



## **-CICS' Latest Response to COVID-19-**

Please note that in order to help stop the spread of COVID-19 according to the directives of governments and advice of Public Health officials, all CICS offices are closed to the public.

While our in-person services are paused, CICS staff will continue to be accessible during the usual business hours from Monday to Friday. **Some of our programs and services will be delivered by phone, email or other electronic platforms to support our community.**

If you need settlement support during this time, emails and phone calls are the best ways to reach us:

- Toronto settlement telephone enquiries: **416-293-4565 x 120**  
Email for settlement inquiries: [settlement@cicscanada.com](mailto:settlement@cicscanada.com)  
Monday to Friday 10 a.m. – 4 p.m.
- York Region service enquires: **905-479-7926**, Monday to Friday 8:30 a.m.– 4:30 p.m.
- Online LINC (language) classes enquiries: **416-299-8118**. Email for enquiries: [info.linc@cicscanada.com](mailto:info.linc@cicscanada.com)
- For general enquiries, please call **416-292-7510** or email [info@cicscanada.com](mailto:info@cicscanada.com)

Please check our website regularly for notice of changes: [www.cicscanada.com](http://www.cicscanada.com)

We wish you well during this unprecedented challenge.



## -华咨处关于应对新冠病毒的安排-

为了防止新型冠状病毒的传播，根据政府的指示和公共卫生官员的建议，所有 CICS 办公室都将对公众关闭。

CICS 的员工的办公时间仍是周一至周五，早上 9:00 至下午 5:00。尽管面对面服务已经暂停，我们的部分服务仍会通过电话，邮件及其他网络平台提供。

- 多伦多移民安居服务电话查询: **416-293-4565 x 120**  
服务咨询邮箱: [settlement@cicscanada.com](mailto:settlement@cicscanada.com)  
周一至周五上午 10 点至下午 4 点
- 约克地区服务查询: **905-479-7926**，星期一至星期五上午 8 时 30 分 —4:30.p.m
- 网络 LINC (语言) 课程电话查询: **416-299-8118** 或发送邮件至 [info.linc@cicscanada.com](mailto:info.linc@cicscanada.com)
- 一般查询，请拨打 **416-292-7510** 或发送邮件至 [info@cicscanada.com](mailto:info@cicscanada.com)

请定期访问我们的网站查看开放通知: [www.cicscanada.com](http://www.cicscanada.com)

在这前所未有的挑战中，我们祝愿大家一切平安顺利。

416-292-7510/ [www.cicscanada.com](http://www.cicscanada.com)/ [info@cicscanada.com](mailto:info@cicscanada.com)